

PRIVACY POLICY VIRTUAL ASSISTANT – VOICE CALL and SMS

This privacy policy governs the use of the Virtual Assistant software application ("Application") for mobile devices, created by Business Telecom Poland. The Application allows users to make calls, send SMS messages, and create calendar notes using voice recognition.

CONSENT

By downloading, installing, and using the Application, you agree to the terms outlined in this Privacy Policy. If you do not agree, you may uninstall the Application from your mobile device.

WHAT INFORMATION DOES THE APPLICATION COLLECT AND HOW IS IT USED?

We do not collect any of your personal data. However, we use or may use third-party software such as crash management software, analytics software, or system-related information such as your operating system, mobile device type, application logs, device language, information on whether your device is rooted, and approximate location details (e.g., your country).

HOW IS THE COLLECTED INFORMATION USED?

Analytics software will use this data to provide us with statistics on application downloads, uninstalls, and user behavior within the Application. Crash management software will use this data to notify us of technical issues with the Application so that we can provide the best user experience.

WHY DOES THE APPLICATION REQUIRE ACCESS TO MY CONTACTS?

The Application requires access to your contact data to determine if the name recognized by the Application (Voice Recognition Engine) matches one of your contacts and to display recently or frequently contacted people in the Application. We do not store or send your contact data anywhere; it remains on your device and is accessible only to you.

DO THIRD PARTIES HAVE ACCESS TO THE INFORMATION COLLECTED THROUGH THE APPLICATION?

The information listed in the **Automatically Collected Information** section is accessible only by crash management and analytics software.

We may disclose automatically collected information:

- If required by law, for example, to comply with a subpoena or similar legal process;
- When we believe in good faith that disclosure is necessary to protect our rights, ensure your safety or the safety of others, investigate fraud, or respond to a government request;
- If Business Telecom Poland is involved in a merger, acquisition, or sale of all or part of its assets, you will be notified in the Application of any changes in ownership or how your information is used, as well as any choices you may have regarding this information.

CHANGES

This Privacy Policy may be updated from time to time. We will notify you of any changes to our Privacy Policy through a notification in the Application. We recommend regularly reviewing this Privacy Policy for any updates.

CONTACT US

If you have any questions regarding privacy while using the Application or have inquiries about our practices, please contact us via email at: dariusz.nowakowski@freePBX.pl